

# BeyondHearingAids Newsletter



*Bringing ALD Solutions to Professionals and Consumers*

Mar/Apr 2001

## Exciting New Assessment Tools – A Preview

The goal of this newsletter is to provide tools, resources and information to help professionals recommend ALDs.

Our **BeyondHearingAids** line of materials provides technical training and unique tools to help you work with ALDs more effectively.

### Upcoming Schedule:

**5/2-5/3/01** -Virginia Rehabilitation Services Training on Communication Assessments for Hard of Hearing Adults and ALDs, Fishersville, VA

**6/13/01** – Louisiana Rehabilitation Services Training on Communication Assessments for Hard of Hearing Adults and ALDs, Baton Rouge, LA

**6/22-6/25** – Self Help for Hard of Hearing People Conference, Cherry Hill, NJ

This is a publication of:  
Effective Communication Solutions, Inc.

**Contact: Becky Morris**  
1030 Clubhouse Dr.  
Independence, KY 41051  
800-838-1649 (v/tty)  
859-371-1363 (fax)  
[bmorris@one.net](mailto:bmorris@one.net) email

**Have you** worked with a person with a hearing loss in an occupation you are unfamiliar with?

We've taken our years of experience from hundreds of communication assessments and summarized the information into the most valuable tool you've ever seen.

***"You'll wonder how you ever did without it!"***

The **ALDs Working For You** Series of articles will be a time-saving tool to enhance your skills. The purpose of each report is to help more fully identify potential communication barriers as well as the possible accommodations. Each report focuses on a specific topic or employment situation.

Add our website to your favorites so it's always at your fingertips.

### ALDs Working For You Series:

ALDs and the Accessible Office  
ALDs and Background Noise  
ALDs and Bus Drivers  
ALDs and Factory Workers  
ALDs and Hearing Aid Options  
ALDs and Managers  
ALDs and Medical Professionals  
ALDs and Cafeteria Workers  
ALDs and Meetings  
ALDs and Pastors  
ALDs and Retail Store Clerks  
ALDs and Secretaries/Clerks

Soon to be available online at  
[www.beyondhearingaids.com](http://www.beyondhearingaids.com)

### A Preview ALDs Working For You

#### ALDs and Pastors

Pastors, nurses and counselors with hearing loss share some common difficulties. Most counseling situations occur in one-on-one settings that are usually easiest to handle. However, they must often communicate with people who may not speak loudly and clearly because of emotional or anxious situations or because of illness.

#### Typical Job Functions:

- ?? Counseling congregation members
- ?? Leading services
- ?? Participating in meetings
- ?? Attending conferences or functions w/large groups of people
- ?? Using the telephone at work and in public facilities
- ?? Knowing when the doorbell and phone rings in the office

#### Issues to Consider:

Each of the above functions is considered in greater detail. Accommodations for each typical job function are discussed. The goal is not to provide every answer because each situation may be different. The goal is to identify the potential issues.

The combination of hearing instruments, ALDs and coping strategies are discussed because each play a significant role in obtaining more successful communication on the job.

## New Products



**New electronic stethoscope** called **E-Scope**. We're testing this new amplified stethoscope and are excited by its possibilities. The E-Scope uses a 9V battery to power the amplifier. It has an audio output jack and headphones so that you can listen while your ITE or CIC aids are in. It has high gain output available. You'll always start on low gain while testing to find the right volume with the combination of the hearing aid. Watch for the **What's New** section of the website within the next few weeks. The cost should be around \$429.



**TV Ears** is a great listening system with excellent promotional materials.

The Single headset system retails \$189 and the Dual headset system is \$239. We'll have materials for you to download soon on the website. If you want hard-copy, just let us know. No-Fuss-ALD program members will be receiving info on this soon.

## Info to Share

**New Touchless Telecoil** from Microtech. This is a new hearing aid option available in several of the Microtech hearing aids. The telecoil activates when a telephone handset is placed next to it and deactivates when the handset is removed. This is an excellent choice for people who are on the phone a great deal of time.

The downside to this telecoil option is that it cannot be used with a neckloop for an assistive listening system. You'll want to make sure there are no significant needs for an assistive listening system because you'll need to use headphones as a listening option instead of a neckloop.

## Hearing Protection and hearing aids

It is difficult to find practical solutions on how to accommodate an individual who must communicate in a noisy workplace, has a moderate to severe loss, and who must wear hearing protection.

What type of hearing protection do you recommend and what success tips can you share to accommodate these individuals who need to communicate on the job?

I'm compiling feedback to include with an upcoming article on accommodating factory workers.

I am soliciting advice from the members of the No-Fuss-ALD program. Please share your insights via phone, fax or email to: [beckym@beyondhearingaids.com](mailto:beckym@beyondhearingaids.com)

On-line Newsletter – This newsletter is in the Resource Center of the BeyondHearingAids.com website. You can subscribe to an email alert when the newest issue is available. To subscribe: <http://www.beyondhearingaids.com/Newsletter.htm>

Effective Communication Solutions, Inc. meets the needs of professionals who work with people with hearing loss. They provide practical, knowledgeable support and training on ALDs. ECS, Inc. leads the industry in technical training, sales and support of ALDs to vocational rehabilitation counselors, hearing instrument specialists, audiologists and other professionals who must choose and use assistive technology.